

Procedures for booking Gold Coast Cabs through TicketMates!


1. Book a Gold Coast Cab without attaching another product.

- Simply click on the 'Gold Coast Cabs Prepay & Book' image on the home page of TicketMates (example below).


The screenshot shows the TicketMates website interface. At the top left is the 'ticketmates' logo. To its right is the tagline 'Your number 1 online tour desk.' and a search bar labeled 'Operator/Product Search:'. Below the logo is a navigation menu with links: Home, About Us, Contact Us, Help, View Cart, Admin, TM Admin. On the right, it says 'Logged in as clinttds for TicketMates Australia (logout)'. The main content area is divided into 'product categories' (theme parks, passes, attractions, activities, day tours, cruises, transfers, car/boat hire, water sports, flights) and 'my shortcuts' (OUTRACK, FUN DRIVE, SEA WORLD, SEA WORLD, ESCAPE PASS, FUN PASS, SEA WORLD CRUISES, DANCE OF DESIRE, Scenic Hinterland Day Trips). On the right side, there are promotional banners for 'WHALE WATCH 2009', 'SEA WORLD WHALE WATCH', 'WHALES in Paradise', 'whale and Chang Gold Coast', and 'Gold Coast Cabs Prepay & Book'. A large banner at the bottom reads 'BUY your tickets HERE to' with a whale image.

- The system will automatically default to your property, if you would like to change the departure location, simply click on the drop down box and click on the desired departure location (example below). To choose a destination, please click on the drop down box and choose the desired destination, the system will automatically calculate the new distance and fare. If you select a date and time, the system will automatically place a booking in Gold Coast Cabs E-Cabcall system (no phone call required). If the date and time field is left blank, no booking is made, your guest can call a Gold Coast Cab at their own leisure (all this information is on their TicketMates voucher), or your guest can go to the nearest Gold Coast Cab rank and present the prepaid voucher to the driver.

- If you select 1–4 passengers, a sedan will automatically be booked for your guest, if you choose 5 passengers or more, a Maxi Taxi will automatically be booked for your guest and the new fare will be calculated for you. You can also issue a Return Voucher, no date and time is required for a return booking, this is an open voucher and your guest can use the voucher at their leisure by either phoning Gold Coast Cabs or presenting the voucher at the Gold Coast Cab rank.
- Once your fare is calculated, click ‘Submit’.

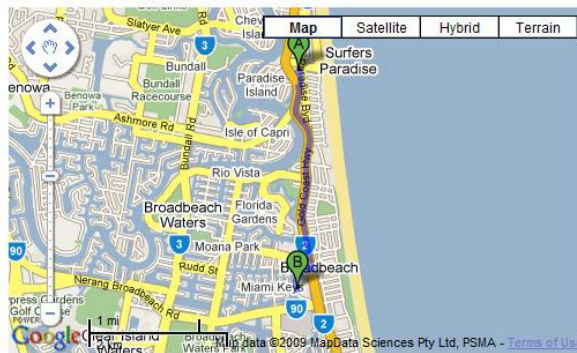


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Operator/Product Search:

Home | About Us | Contact Us | Help | View Cart | Admin | TM Admin | Logged in as clinttds for TicketMates Australia (logout)



Book a cab to Conrad Jupiters

Pickup From:

Passengers:

Book Pickup: Date: Time: :

Destination:

Details: FROM: 3 Alison St, Surfers Paradise, QLD, Australia TO: Casino Dr, Broadbeach, QLD, Australia
DIST (kms): 3.5

Total Cost: \$ 15.20

Issue Return Voucher

- Once the product is added, complete the customer details and click 'Print Vouchers' (example below). If you entered a date and time, the Cab will automatically be booked for you.

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Operator/Product Search:

Home | About Us | Contact Us | Help | View Cart | Admin | TM Admin | Logged in as ciinttds for TicketMates Australia (logout)

product categories

- theme parks
- passes
- attractions
- activities
- day tours
- cruses
- transfers
- car/boat hire

Shopping Cart

Voucher	Product	Option	Price	Quantity	Discount	Subtotal	
#303978	Taxi from TicketMates Australia to Conrad Jupiters		\$15.20	1 pax		\$15.20	Remove
Total:						\$15.20	

Customer Details

* First Name:

* Last Name:

Customer Ref / Room #:

Mobile Phone:

* Payment Method: Room Charge Cash Credit

* Indicates Required Fields

2. Adding a Gold Coast Cab transfer to a product.

- Choose your desired product (eg Sea World).
- Choose the quantity of tickets then click 'Add'.
- In the Shopping Cart, click on the 'Book Cab' link on the far right beside the 'Remove' button (example below).



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Home | About Us | Contact Us | Help | View Cart | Admin | TM Admin

Logged in as clinttds for TicketMates Australia (logout)

product categories



Shopping Cart

Voucher	Product	Option	Price	Quantity	Discount	Subtotal	
#303951	Sea World	General Admission: Adult	\$ 69.95	1	\$ 0	0.00%	\$69.95
							Total: \$69.95

[Save Details](#)

Customer Details

* First Name:

* Last Name:

Customer Ref / Room #:

Mobile Phone:

* Payment Method:

Room Charge Cash Credit

* Indicates Required Fields

[Back](#) [Print Vouchers](#)

- The system will automatically calculate the fare to the chosen location (eg Sea World) (pictured below).
- Enter the desired date and time if a booking is required, or leave blank if you don't wish to book the Cab. You may change the number of passengers and issue a Return Voucher at this stage.
- Click 'Submit'.



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Operator/Product Se

Home | About Us | Contact Us | Help | View Cart | Admin | TM Admin | Logged in as clinttds for TicketMates Au



Book a cab to Sea World

Pickup From:

Passengers:

Book Pickup: Date: Time: :

Details: FROM: 3 Alison St, Surfers Paradise, QLD, Australia TO: 74 Seaworld Dr, Main Beach, QLD, Australia
 DIST (kms): 4.2

Total Cost: \$ 16.70

Issue Return Voucher

- A Gold Coast Cab will be added to your product in the Shopping Cart (example below).
- Complete 'Customer Details' and click 'Print Vouchers'. The system will provide you with separate vouchers for your product and for Gold Coast Cabs. The Cab will automatically be booked for you.

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Operator/Product Search:

Home | About Us | Contact Us | Help | View Cart | Admin | TM Admin | Logged in as clintdds for TicketMates Australia (logout)

product categories

- theme parks
- passes
- attractions
- activities
- day tours
- cruses
- transfers
- car/boat hire

Shopping Cart

Voucher	Product	Option	Price	Quantity	Discount	Subtotal	
#303951	Sea World	General Admission: Adult	\$ 69.95	1	\$ 0	0.00%	\$69.95 Remove Book Cab
#303956	Taxi from TicketMates Australia to Sea World for pickup on 20/8/2009 at 09:00		\$16.70	1 pax			\$16.70 Remove
Total:						\$86.65	

Customer Details

* First Name:

* Last Name:

Customer Ref / Room #:

Mobile Phone:

* Payment Method: Room Charge Cash Credit

* Indicates Required Fields

These are the 2 different ways available to you in booking a Gold Coast Cab through TicketMates. If you have any queries, please don't hesitate to contact your friendly TicketMates Representatives on (07) 5592 2233, or info@ticketmatesaustralia.com.